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| **Anisha Ramnath Chabukswar**  **Address:** 3-Neena Row House, Matoshri Niwas, Saptashrungi Nagar, Jail Road, Nasik Road,Nashik-422101  **Contact No.:** 8888144604  **Email:** anisha217.199384@gmail.com |  |

**Career Objective:**

To gain employment in a dynamic and stable workplace that offers me a consistently positive atmosphere to learn new technologies and enhance my professional skills and implement them for the achievement of the organizational goal.

**Professional Experience:**

* Two and half year experience as a Technical support engineer in Mack pharmatech pvt. Ltd.

**Profile Description:**

* provide online support to client regarding Hardware as well as software (SCADA) of instrument
* Helping clients with regards to technical issue.
* It includes hardware support of PLC, HMI, Sensors, Compressor, Heaters, Motors, Contactors, Relays, SSR’s, Timer, etc. & SCADA software through remote login.
* It includes software support DAAS2.0, DAAS3.0, RSlinks, Rslogix, DOP, CCW, Premium HMI 4.0, Testo.
* Handle and resolve customer complaints / inquiries via mail or phone in a timely and accurate manner.
* Training to newly join service engineers.

**Technical Skills:**

* **Languages:** C, MATLAB, HTML, DHTL, VBScript, JavaScript, PHPSQL, VB.NET
* **Software’s:**Any edition of MS-office, Simulink Professional**,** Remote accesses
* **Working Platforms:** Microsoft Windows XP, Seven (Win 7), Win 8, Win 10.

**Personal Skills:**

* Good communication skills with ability to use it effectively and persuasively, and be able to respond professionally to customer queries.
* Power Electronics & Microcontroller.
* Wireless Communications.
* Ability to work hard & under pressure.
* Excellent written and verbal communication skills, with an ability to empathize with customers with varying levels of technical ability.
* Knowledge of PLC and HMI.
* Expertise with hardware and software troubleshooting.
* Database skills including My SQL and general knowledge of the java platform.
* Expertly manage multiple support cases at one time.
* Customer Handling & Management Skills.
* Good team player.
* Can be easily synchronized with any upgraded system.

**Academic Details:**

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| **Course** | **Institute** | **Board/University** | **Year Of Passing** | **Aggregate** |
| BE  (E&TC) | Late GNSCOE, Anjaneri, Nasik. | SPPU | 2015 | 62.46 |
| HSC | Aarambh Mahavidyalaya, Nashik | State Board | 2010 | 61.83 |
| SSC | Bal Yeshu Sewadaan Highschool | State Board | 2008 | 78.30 |

**Academic Project:**

**Title:** IVR Based 3-phase Motor Control and Protection with Android app

**Academic Achievements & Extra Curriculum Activities:**

* Participation in a National level technical symposium held at Late G.N.Sapkal College of Engineering, anjaneri, Nashik.

**Declaration:**

I hereby declare that above mentioned information are true in the best of my knowledge and belief.

**Date : / /**

**Place :**

**Anisha Ramnath Chabukswar**